

B.B.A. Semester - 5 (Remedial) (CBCS) Examination**February/March. -2020****HUMAN RESOURCE GROUP: MANAGEMENT OF INDUSTRIAL RELATIONS (ELECTIVE)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate marks.

Q.1 Define the term 'Industrial Relations'. Explain the characteristics and importance of industrial relations. (14)

OR

Q.1 (A) Explain the necessary conditions for the maintenance of sound industrial relations?

(B) What are the four factors or parties of industrial relations? Explain their effect in industrial relations?

Q.2 What is an industrial dispute? Explain in detail the various forms of industrial dispute. (14)

OR

Q.2 (A) Distinguish between industrial dispute and industrial conflicts.

(B) Write a brief note on impact of industrial dispute on economy.

Q.3 What is worker's participation in management? Explain various forms of workers participation in management. (14)

Q.3 (A) Define the term quality circle? Explain the working structure of quality circles.

(B) Write a note on need and importance of worker's participation in management.

Q.4 Define the term trade unions? Discuss the types of trade unions and functions of trade unions. (14)

OR

Q.4 (A) Describe the forms of collective bargaining.

(B) Write a note on various stages of negotiation.

Q.5 Write short notes: (any two) (14)

(1) The minimum wage act 1948.

(2) Statutory provisions for the payment of wage.

(3) Overview of factory act 1948.

(4) The payment of bonus act 1965.
